

Family Survey - All Angels Episcopal Day School 2013

Instructions:

1. Please select the best answer for each question.
2. If you have more than one child enrolled in the program, kindly complete a separate survey of sections **B, C, and G ONLY** for each child in the program.
3. Please return the survey by May 24, 2013 in the envelope provided to the drop box located by sign in sheets.
4. Thank you. We sincerely appreciate your feedback. It is crucial to our commitment to continuous improvement.

A. Communication

1. The program proactively communicates with me on a regular basis.
 Strongly Agree Agree Neither Disagree Strongly Disagree
2. The program does a good job returning my calls, emails, and notes promptly.
 Strongly Agree Agree Neither Disagree Strongly Disagree
3. The staff is helpful with answering questions.
 Strongly Agree Agree Neither Disagree Strongly Disagree
4. I receive program newsletters that are informative and helpful.
 Strongly Agree Agree Neither Disagree Strongly Disagree

B. Teacher

5. I have a good relationship with my child's teacher.
 Strongly Agree Agree Neither Disagree Strongly Disagree
6. I am pleased with the amount and type of communications I have with my child's teacher.
 Strongly Agree Agree Neither Disagree Strongly Disagree
7. My child's teacher helps my child grow and develop in a nurturing and supportive environment.
 Strongly Agree Agree Neither Disagree Strongly Disagree

C. Teacher/Family Conferences

8. Parent/Teacher conferences help me understand how my child is progressing.
 Strongly Agree Agree Neither Disagree Strongly Disagree
9. Parent/Teacher conferences give me ideas to implement at home.
 Strongly Agree Agree Neither Disagree Strongly Disagree
10. I feel my child's teacher really listens to me at parent/teacher conferences.
 Strongly Agree Agree Neither Disagree Strongly Disagree
11. Parent Teacher conferences are a positive experience.
 Strongly Agree Agree Neither Disagree Strongly Disagree

D. Facilities/Operations

12. The facility is clean.
 Strongly Agree Agree Neither Disagree Strongly Disagree
13. The facility has more than enough age-appropriate learning toys and books.
 Strongly Agree Agree Neither Disagree Strongly Disagree
14. The hours of the program are convenient.
 Strongly Agree Agree Neither Disagree Strongly Disagree
15. The outdoor play area(s) are safe and inviting to children.
 Strongly Agree Agree Neither Disagree Strongly Disagree
16. The snacks for my child are healthy.
 Strongly Agree Agree Neither Disagree Strongly Disagree
17. Snacks respect my child's special dietary restrictions or needs. (Answer only if applicable.)
 Strongly Agree Agree Neither Disagree Strongly Disagree

E. Family Relations

18. When I first signed up, the Family Handbook was carefully explained to me to make sure I was aware of and understood the program policies.

Strongly Agree Agree Neither Disagree Strongly Disagree

19. The staff did a good job giving me a tour of the facility so I could see where my child would learn, play and be cared for and what I should do for proper drop-off and pick-up.

Strongly Agree Agree Neither Disagree Strongly Disagree

20. I feel that program policies are clear, sensible, and consistently applied.

Strongly Agree Agree Neither Disagree Strongly Disagree

21. I have many opportunities to participate in the program such as volunteering in the classroom, on field trips, fundraising, etc.

Strongly Agree Agree Neither Disagree Strongly Disagree

22. I feel that my child's program encourages the involvement of families.

Strongly Agree Agree Neither Disagree Strongly Disagree

F. Overall Satisfaction

23. I feel welcome at the program.

Strongly Agree Agree Neither Disagree Strongly Disagree

24. I feel the program respects and celebrates the cultural values of my family.

Strongly Agree Agree Neither Disagree Strongly Disagree

25. I feel my child benefits from the program.

Strongly Agree Agree Neither Disagree Strongly Disagree

26. My child enjoys the program.

Strongly Agree Agree Neither Disagree Strongly Disagree

27. When the time is right, my child will be better prepared for the kindergarten experience because of the program.

Strongly Agree Agree Neither Disagree Strongly Disagree

28. I would recommend the program to other parents.

Strongly Agree Agree Neither Disagree Strongly Disagree

G. Other

29. The age of my child in the program is:

2-3 years 3-4 years 5 years

30. My family is new to the center this year:

Yes No

31. How did you find out about All Angels?

32. Here are other suggestions for improvement or comments I would like to share:

33. I would like the director to please give me a call about my responses in this survey. In order to do so, I understand I must identify myself.

Yes

Name: _____

Phone Number: _____

Email: _____

No, thank you.

Would you be interested in becoming a AAEDS Board Member?

Thank you for completing this survey. Your thoughts and ideas help us fulfill our commitment to being the best we can be.