

Casa San Miguel Advisory Board Minutes
June 8, 2021

Attending the meeting :Dave Parker, Therese Merritt, Judy Thesenga, Liz Vrabec, John Vrabec, Bruce Thesenga, Paul Hanneman, Beth Arthur, Robert Duffield, Robert Knueppel II, Jay Stanke, & Tom Hall.

Opening prayer

Old Business

1. Mode of Operation

Submitted comments from Rachel Slater and Roger Koehler were read and used as a starting point of discussion. Much discussion was devoted to compare and contrast of the shopping and drive through models. A general consensus was reached that the shopping model was more to our liking, client selection of food and enhanced interaction with clients being the strongest factors. A change of models was tentatively scheduled to happen after APS students are available as wagon pullers, providing it can be done safely. It was also decided community connections, hospitality, and client access inside the pavilion would not happen while covid remains a concern. It was acknowledged these items should be revisited after the shopping model has been implemented.

2. Toiletries

The generous grant for client toiletries has enabled us to include them in our offerings. Currently we use family size (ones, twos, and threes) for the number of items offered. Tom stated his reluctance to use other than designated funds for non-food items without board approval. Discussion of the practice followed, ending with Bruce Thesenga making a motion to continue spending \$200/month from our account after the grant is spent. The motion was seconded by Robert Duffield and was passed unamously.

3. Changes in number of clients

Discussion centered on our ability to serve more clients than we often see. A general feeling that we are losing clients and the variables involved led the group to three possible remedies;

- A. Post Cards to previous clients we have not served in the last year, with a premium (surprise bag) with return of the card.
- B. Posting Fliers in public spaces within our service zip codes. Liz, John, and Therese offered to develop these which will be copied as needed.
- C. Calling Campaign as was used last year. Bruce, John and Tom offered to try this again.
- D. Sight Visits John Vrabec and Dave Parker would visit Roadrunner distribution and other pantries for ideas on improving our operation.

New Business

No new items were brought up.

A motion to adjourn was made by Jay Stanke and seconded by all.

Respectively submitted: Tom Hall

